

ARIZONA CORPORATION COMMIS:  
UTILITY COMPLAINT FORMInvestigator: Carmen MadridPhone: (Fax: (Priority: Respond Within Five DaysOpinion      No. 2011      95700Date: 6/10/2011Complaint Description:      08A Rate Case Items - Opposed  
N/A Not ApplicableFirst:Last:Complaint By:

Fred

Bolamperti

Account Name:

Fred Bolamperti

Home: (000) 000-0000Street:

n/a

Work: (000) 000-0000City:

Chino Valley

CBR:State:

AZ      Zip: 00000

is:Utility Company.

Appaloosa Water Company

Division:

Water

Contact Name:Contact Phone: (Nature of Complaint:

Consumer opposed to any rate increases:

He states that this company is charging a \$9.73 surcharge for an arsenic filter which is not working. They receive every month an insert in their billing stating that the arsenic levels are high. He states that the owner of this company plays games with the water and wants the consumer to pay for these actions. This property owner has plans to develop the property within the certificated area and wants the consumers to pay for any development he has in mind.

Consumer also stated that the owner of this utility company may have a friend on the board and that is why he is getting away with doing what he wants.

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

I explained to consumer that the Commissioners are elected officials and appointed to office by the voters of Arizona.

Opinion noted and filed in docket no. W-03443A-11-0040

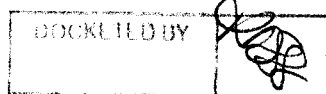
\*End of Comments\*

Date Completed: 6/10/2011Opinion No. 2011 - 95700

Arizona Corporation Commission

DOCKETED

JUN 10 2011



RECEIVED

JUN 10 P 3:36

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL